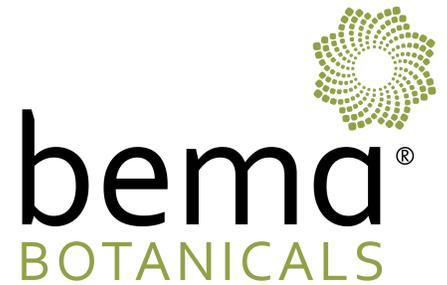


**WE ARE STILL HERE  
FOR YOU & YOUR PATIENTS**



Dear valued clients,

We sincerely hope this message finds you in good health.

In light of the current situation of the COVID-19 virus, we here at Bema Botanicals want you to know that we understand the difficult time you and your patients are going through.

Please be assured that we are committed in enabling you to provide the best healthcare possible to your patients as well as yourselves. With that in mind, we have decided to remain **open for operations (this includes our dispensary service)** during this time. In addition, please note that we offer mail-out service so there is no need for in-person pickup. **We can mail out your orders to you or your patients directly.**

Our facility has always been organized to provide our clients with the highest quality of herbs and products. Currently, there is a high volume of inquiries and orders everyday. Although we're doing everything we can to provide you with the best service possible; please bear with us if there are some delays in our response. **We will answer your inquiries at the earliest opportunity available.**

As some of you may already know, another challenge we are currently facing is an industry wide shortage of certain categories of TCM herbs. With the sudden increased demand, some TCM herbs have experienced severe shortages while others are backlogged in supply. Please be assured that we are making every effort to bring these items back in stock as soon as possible and getting them in your hands.

While some items that you are used to using may not be available, here are some new products that we currently have which may assist you and your patients in this time of need.

(1) **COFLU Support** – Our featured CoFlu Support is formulated with a blend of 7 synergistic TCM ingredients that is easy to use and suitable for fighting both wind-cold and wind-heat scenarios. In addition, we have also harmonized the anti-viral/anti-bacterial properties of premium quality Green Bee Propolis into our formula, making it one of the best choice in its category available now on the market. (18.60 CAD per bottle)

(2) **IMMUNE Support** – Our 6 in 1 Immune Support remedy consist of 6 precious ingredients that can assist in keeping the immune system functions well balanced. This has been a popular item since 10 years ago with many positive feedback.



(3) **AERO DETOX** — our newly launched item, is a proprietary blend with 100% pure essential oils that incorporates both TCM & western botanicals. It can be used with diffuser for cleansing the air in your clinic/office or simply add it into 70% alcohol for making a superior disinfectant spray. (\$40 per BT, or buy 3 for \$100, price available until Mar. 31)



(4) **TCM Preventative Remedies** for Epidemic/Pandemic Scenarios — there has been multiple times in history that TCM was used to help people suffering from illnesses during hard times epidemics. To save your time of searching, here we would share with you valuable information we have collected in our arsenal. If you think any of them would be beneficial to your patients, our compounding and dispensing lab can help to make it available in either powder, tablet or capsule form. (Please stay tuned for a follow up email with our detailed list).

If you have any further questions regarding our products and services, please do not hesitate to contact us by phone or email. We are happy to serve you and will continuously be adapting to the changing situation.

-The Bema Team, the most reliable support for your practice